

COMMUNITY COUNCIL

**Thursday 19th September 2019
13.00 – 15.00**

Meeting Room 1, Jubilee House, 1 Chancery Lane, Darlington

UNCONFIRMED MINUTES

Present:

Michelle Thompson (Chair)	Lay Member Patient & Public Involvement
Judith McGuinness	NECS Comms & Engagement Officer
Andrea Jones	NECS Comms & Engagement Officer
Kath Wall	Community Champion
William Burrows	Community Champion
Grahame Levett	Community Champion
Chris McEwan	Community Champion

In attendance: Rachel McCabe Healthwatch Darlington Facilitator

Apologies:

Audrey Lax	Community Champion
Alison Mason	Community Champion
Karen Gannon	Community Champion
Graeme Parkinson	Community Champion

		Action
1.	<p>Introductions/Apologies for Absence As above. The group welcomed Chris McEwan who is a new member.</p>	
2.	<p>Declarations of Interest MT and WB declared an interest in items discussing Healthwatch Darlington. CM declared an interest in Primary Care due to spouse's employment.</p>	
3.	<p>Minutes of the meeting held on Thursday 18th July 2019 and Matters Arising The minutes were agreed.</p>	
4.	<p>Action Log and Matters Arising AJ will be attending these meetings going forward as JM has been seconded onto a project for a few months Some of the members asked for clarification about the changes to the Hearing Aid Repairs from 1st January 2020. RM will also share the notice about the change with members. Action: JM to check details of the changes to the procurement re</p>	JM

	<p>hearing aid repairs Action: RM to share Hearing Aid Repairs notice with members</p> <ul style="list-style-type: none"> • Data e-consult JM has been unable to get the data around online consultations locally in Darlington. We agreed that this will be removed from the action log. • Forsyth House – GP out of hours JM fed back to provider Primary Healthcare Darlington – No parking and too far to walk. Response was that 'There are two disabled parking spaces but other than that it is on-street parking only unfortunately. We have four spaces for PHD staff, which means the staff often have to park on the street also.' The CCG is aware of the situation. • Care Navigation Training With regards to the Care Navigation training Darlington GP staff have undertaken some training. Ten of the eleven practices are now signed up to the CCG Care Navigation scheme which includes nominating a care navigation champion, using system templates (with information about external services) and monthly reports. <table border="1"> <thead> <tr> <th><u>Training Course</u></th> <th><u>Number of staff trained</u></th> </tr> </thead> <tbody> <tr> <td>Active signposting level 1</td> <td>125</td> </tr> <tr> <td>Active signposting level 2</td> <td>45</td> </tr> <tr> <td>Correspondence management level 1</td> <td>56</td> </tr> </tbody> </table> <p>Members were curious to know which practice had not received the training. Action: JM to find out which practice chose not to receive Care Navigation Training</p>	<u>Training Course</u>	<u>Number of staff trained</u>	Active signposting level 1	125	Active signposting level 2	45	Correspondence management level 1	56	<p>RM</p> <p>JM</p>
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<p>5.</p>	<p>Darlington CCG Update</p> <p>JM shared the following with the group</p> <ul style="list-style-type: none"> • Breast Services Patient engagement looking at Breast services in South Tees will begin on 1st October 2019. • <u>Ward 6 (Bishop Auckland General Hospital) and Stroke Rehabilitation Public Consultations</u> Members were shown the draft documents and asked to share their feedback with regards to the wording of the Ward 6 and Stroke Rehabilitation public consultation draft documents. Members suggested that where it mentions 'options' it should be changed to 'proposals'. Members were also asked whether they thought the venues for the events would be suitable. There will be four public events for each consultation. Suggestions are also welcomed for any groups or venues they can visit in the community. Action: CC members to share any further feedback on the draft documents via RM 	<p>CC</p>								

	<p>Action: RM to share documents with members via email</p> <p>Action: RM to share Ward 6 + Stroke consultation dates and venues with members.</p>	<p>RM</p> <p>RM</p>
6.	<p>Community Champions Feedback</p> <p>CM told the group that he runs the popular ‘Haughton Matters’ Facebook page. He has recently launched Health in Haughton Matters with the “Move More Darlington” initiative. Activities are free and include Couch to 5k, Family Archery, Family Xplorer, Led walks, Low Impact Fitness classes and Chair – Based Exercise at Ted Fletcher Court.</p> <p>CM promotes the activities in local venues. He’s also received several comments about the change to the repeat prescription service which he is happy to share as feedback.</p> <p>GL told us that there is still no sign of the building work starting at St Georges Medical Practice. The temporary building is still being used. JM will see if she can get an update.</p> <p>Action: JM to ask for update re building work at St Georges Medical Practice</p> <p>KW said that Denmark Street Surgery have shared good information re Flu Vaccine dates. PPG members from Denmark Street Surgery make a difference by visiting the surgery each week and speaking to patients in the waiting area.</p> <p>AL attended the successful ladies night at Blacketts Medical Practice on 11th September. At the event female patients found out about women’s health, including cervical screening and how to look after their body. Female GPs and nurses were also available for cervical screening and well women advice.</p>	<p>JM</p>
7.	<p>Tea and Tell Session</p> <p>The next Tea and Tell session will be held at the Head of Steam – Darlington Railway museum on Wednesday 30th October 2019, 12.30 – 2pm during the half term break.</p> <p>Any help from members on the day would be appreciated.</p>	

8.	<p>Healthwatch Darlington Update (HWD)</p> <p>RM gave an update on the projects HWD have been working on:</p> <p>HWD have now published the Darlington NHS Long Term Plan report for our local area following on from the launch of the regional report last month. Printed copies are available for members to take away.</p> <p>The NHS Continuing Health Care and Hospital Discharge Reports are almost complete; HWD will share with you when published.</p> <p>HWD launched their GP Services project on the 1st September. The focus is on primary care services and understanding service users experiences when using our local GP surgeries. There are lots of visits booked in to GP practices, PPG's and various community groups. The survey will run until the 31st October 2019. There's a poster to promote the project if members would like these to take away along with paper copies of the survey. We're also using the hash tag <i>#lightbulbmomentgp</i> on social media.</p> <p>The HWD AGM will be held on Thursday 24th October 2019, 10am – 12pm in the Pease Suite at the Dolphin Centre.</p> <p>Action: RM to share GP Services survey link with members Action: CC members to share HWD GP Services Survey and poster.</p>	RM CC
9.	<p>Any Other Business</p> <p>KW and WB attended the CCG AGM on Tuesday 17th September 2019.</p>	
10.	<p>Date and Time of Next Meeting</p> <p>CC Meeting – Thursday 21st November 2019, 1pm to 3pm at Healthwatch Darlington.</p> <p>Tea & Tell – Thursday 30th October 2019, 12.30 to 2.00pm</p>	

Signed.....

Chair...Michelle Thompson....

Date.....